

The Shorthorn's Approach to Social Media Prepared by The Shorthorn staff



Introduction

Social media has become a vital reporting tool, evolving into a first-stop resource for UTA and the Arlington community.

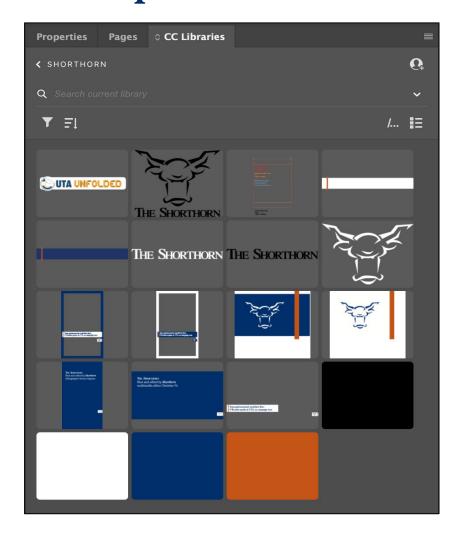
The Shorthorn welcomed a complete social media redesign to engage readers with a balance of eye-catching visuals and reporting.

As hazardous snow conditions shut down our university from Jan. 30 to Feb. 3, our university decided on closures by day. We gathered information using our social media platforms to share breaking news updated with students on campus closures while also sharing tips for the storms. This also helps us engaging with our readers.

See some examples of our work this year, our redesign and read about our strategies.



Templates

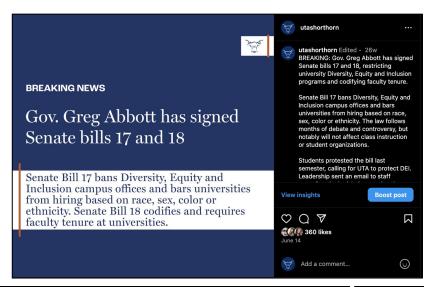


We created a consistent Adobe style library of colors, logos, templates and fonts for all posts.

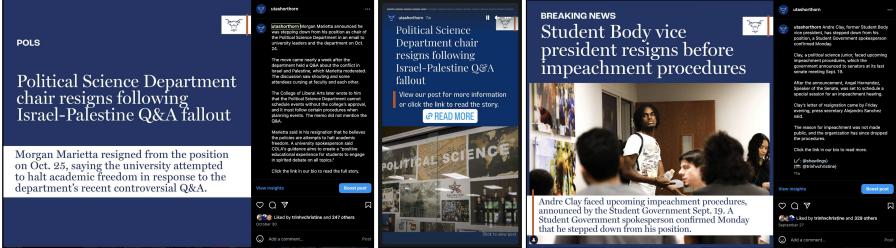
For specialty sections and breaking news posts, we have different templates from our daily posts.

A large headline draws users in, alongside a clip of information to quickly inform readers before the full story was released on both our feed and stories with links.





Our biggest stories of the year were broken on our socials, from Instagram, Twitter and Facebook, with templates, allowing for posts to be published as soon as possible. Breaking news posts shared snip bits of information before following up with full stories.





General Breaking News

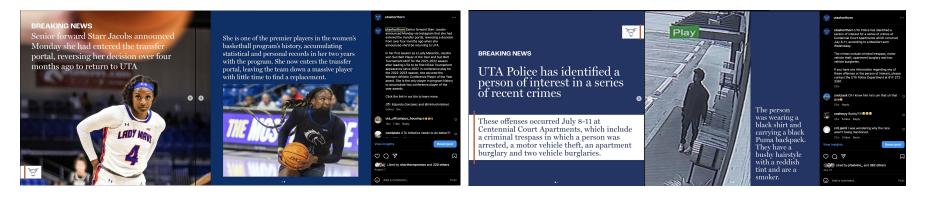




The night before a
Palestine protest, we
have
photojournalists tell
the story through
reels.

Instagram stories and Reels became vital storytelling tools. We gather and quickly share information with both visuals and text.





Because we're a student publication, we sometimes don't have enough resources for a full breaking news article. So, we turned to social media for information slides.





Snow Storm - Instagram

Crowdsourcing — We've invited users to contribute to our coverage by sharing their content on both our stories and feed.

Announcement Posts — As the university released information, our team created breaking news posts highlighting the closures. When we gathered more information, we were able to follow up with online stories.

Reels — As we've grown our reels content, we've garnered thousands of views over the course of the week





















Click to view full posts.



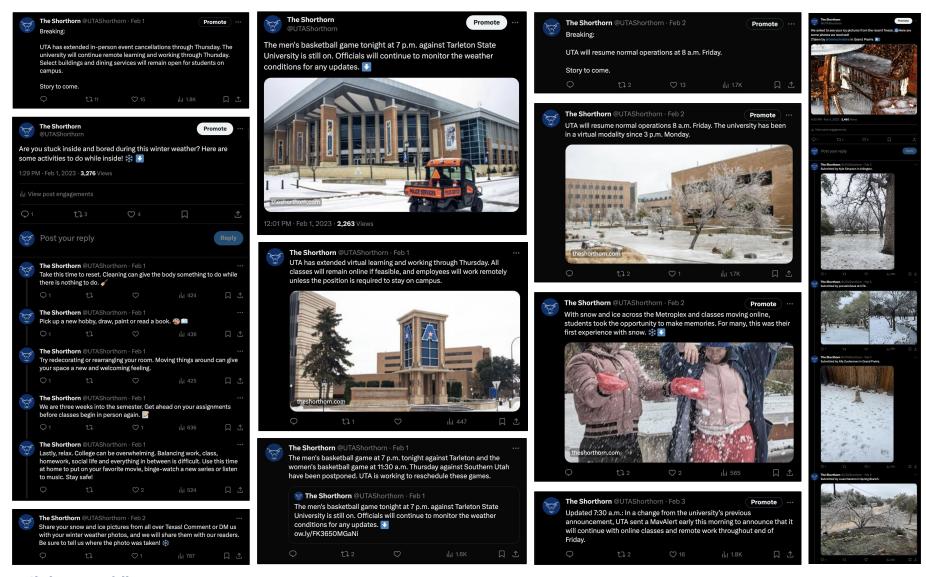
Snow Storm - Twitter

Twitter is our go-to for immediate breaking news posts. We use threads to update students and the Arlington community with information and follow-up stories as soon as possible.

Throughout the snow storm, we communicated with the university to received email embargos about class cancellations. This gave us time to write, edit, design and release information on our platforms around the same time when the university publicly announced cancellations.

We cross-promoted crowdsourcing polls alongside a thread to share fun activities to do during the storm.

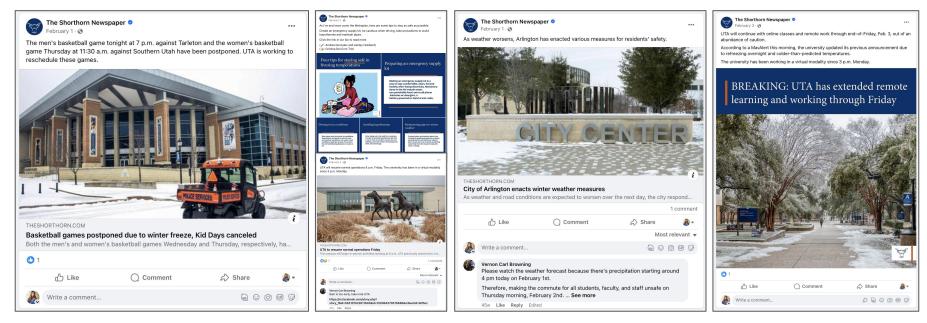






Snow Storm - Facebook

Through the years, we've learned the best way to engage with our different demographics through different platforms. Longer form informational posts are more beneficial to our Facebook followers.



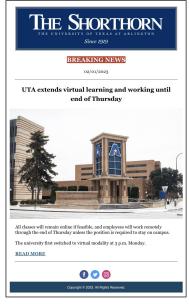


Snow Storm - Newsletter

Every day, we used our breaking news newsletter template to share updates received from the university.

On Thursday, the university decided to resume in person classes. However, the administration reversed the decision at around 5 a.m. Friday. While staff members were asleep when the scheduled newsletter was sent out at 6:30 a.m., we quickly corrected our mistakes before 8 a.m. by updating our stories and sending out another breaking news newsletter to our readers.









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